

Customer to Provide:

Description															
<p>Secure location for server installation. This location must be clear of obstructions and be free of dust and moisture. The server must plug into a surge-protector/battery-backup system. Ideally the power for this location is on a dedicated circuit, to prevent other appliances from affecting power conditions.</p>															
<p>Basic computer network with high speed Internet access. The network must contain a 10/100 switch or better in addition to an Internet router/DHCP Server. The switch must have an available port for the Freevoice server and each VoIP phone.</p>															
<p>Analog phone lines and voice T1/PRI circuits must be installed near the Freevoice server. Analog (POTS) lines must connect to the server using regular RJ11 line cords or connectors, for servers with more than 8 analog lines the lines must be terminated using an 25 pair amphenol cable and termination block. Voice T1/PRI circuits connect to the Freevoice server using a standard CAT5 patch cable. Any analog lines or voice T1/PRI circuits must also be clearly labeled with a phone number or circuit number.</p>															
<p>Each VoIP desk phone will require a CAT5 cable and an available power outlet. If you are using a power over Ethernet switch a power outlet is not required. The VoIP phone must be connected using a standard CAT5 Ethernet cables, an 8' cable is included with purchased phones.</p>															
<p>Each software-phone will require a computer connected to the local network and a compatible headset. Computers may run Windows, MAC OSX, or Linux. These computers should have at least 512MB RAM, see soft-phone manufacturer specs for more information.</p>															
<p>Each analog extension will require a single pair of wires on CAT3 cable. The cables for these extensions should be terminated near the Freevoice server. For servers with 8 or less analog extensions, these cables must connect to the server using RJ11 connectors. For Freevoice servers with more than 8 analog extensions the cables must be terminated using an 25 pair amphenol cable and termination block.</p>															
<p>The Internet router/DHCP server configured as follows. The Internet router must be configured with a static public IP address and the following ports must be forwarded to the IP address of the Freevoice server.</p> <table border="1" data-bbox="418 1274 1076 1509"> <thead> <tr> <th>Ports</th> <th>Protocol</th> <th>Application</th> </tr> </thead> <tbody> <tr> <td>22</td> <td>TCP</td> <td>SSH</td> </tr> <tr> <td>80 or 443</td> <td>TCP</td> <td>HTTP</td> </tr> <tr> <td>5060 & 10,000-20,000</td> <td>UDP</td> <td>SIP</td> </tr> <tr> <td>4569</td> <td>UDP</td> <td>IAX</td> </tr> </tbody> </table> <p>For a Freevoice technician to configure your Internet router you must be able to enable remote administration on the router.</p>	Ports	Protocol	Application	22	TCP	SSH	80 or 443	TCP	HTTP	5060 & 10,000-20,000	UDP	SIP	4569	UDP	IAX
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I understand the requirements for installing the equipment: _____

Date: _____

Customer Understands:

Description
<p>Freevoice has no control over services provided by other vendors. These services include high-speed Internet, analog (POTS) lines, T1/PRI lines, or any other service provided by other vendors. Freevoice is not responsible for any loss of business due to a failure or delay in these other vendors services</p>
<p>Freevoice is not responsible for customer provided equipment. Anytime spent configuring or troubleshooting customer provided equipment is billable and will be deducted from any purchased support time. This includes any servers, computer networking hardware, or issues that may arise due to the customer provided hardware.</p>
<p>Any support or consulting regarding your Freevoice PBX system will be counted against your prepaid support hours. In most cases the amount of prepaid support time included with systems is sufficient, if your implementation goes over the number of purchased hours you will be required to purchase additional support.</p>
<p>Voice Over IP phone calls require a suitable high-speed Internet connection. Freevoice recommends dedicated Internet access (Data T1) for the highest quality phone calls. Most business DSL and Cable connections do not provide dedicated bandwidth, thus the number of phone calls and quality of those calls cannot be guaranteed.</p>
<p>Full list of terms available online at http://www.freevoicepbx.com/other/other/134-terms-and-conditions.html. Please visit and read the terms on the website listed above, by signing this form you also agree to the terms listed on that page.</p>

I understand the terms for equipment installation: _____

Date: _____

